Bring Balance to Support
Person-Centered Tools and Training for Supporters of At-Risk Populations

Health Risk Screening Tool (HRST)
An interoperable and customizable health-risk mitigation tool that provides actionable steps that save lives

Health & Safety eLearn Courses
Recognize signs and symptoms and effectively handle them

Person-Centered Thinking Training
Essential person-centered skills and techniques for all supporters

Learn more at ReplacingRisk.com.
Reinventing Quality has a new logo, but the conference has the same great energy, information, and ideas to help us as we strive to improve the quality of supports and services for people with intellectual and developmental disabilities (IDD).

At the conference you can expect to connect with friends and colleagues, hear about new research findings, promising support practices, and emerging public policies that influence our work and contribute to community inclusion and the quality of life experienced by people with IDD.

The plenary and breakout sessions feature a truly impressive group of speakers. We are grateful to the many organizations and people who have agreed to share their knowledge and expertise with us this year. We are also indebted to the strand leaders who organized this year’s sessions for identifying the most important issues facing us today and the attendees who contribute to the dialogue. Finally, we are incredibly thankful to the terrific sponsors and exhibitors who keep the Reinventing Quality Conference affordable for attendees.

The 2022 conference is jointly hosted by a consortium of leading organizations, and we’re glad to see you here!

American Association on Intellectual and Developmental Disabilities (AAIDD)

American Network of Community Options and Resources (ANCOR)

Council on Quality and Leadership (CQL)

Human Services Research Institute (HSRI)

National Association of State Directors of Developmental Disabilities Services (NASDDDS)

National Leadership Consortium on Developmental Disabilities (NLCDD)

TASH

University of Minnesota Research and Training Center on Community Living, Institute on Community Integration
Thank You

This event requires months of planning and the work of many people. We gratefully acknowledge the following people and organizations for their efforts in creating the 2022 Reinventing Quality Conference, and we’re glad to see you here!

Planning Committee

American Association on Intellectual and Developmental Disabilities (AAIDD)
Maria Alfaro, Monica Graziosi, Margaret Nygren, Laura Thorn  
www.aaidd.org

American Network of Community Options and Resources (ANCOR)
Barbara Merrill  
www.ancor.org

Council on Quality and Leadership (CQL)
Mary Kay Rizzolo  
www.c-q-l.org

Human Services Research Institute (HSRI)
Val Bradley, Alixe Bonardi  
www.hsri.org

National Association of State Directors of Developmental Disabilities Services (NASDDDS)
Mary Sowers, Laura Vegas  
www.nasddds.org

National Leadership Consortium on Developmental Disabilities (NLCDD)
Kristen Loomis  
www.natleadership.org

TASH
Michael Brogioli  
www.tash.org

University of Minnesota Research and Training Center on Community Living, Institute on Community Integration
Julie Bershadsky, Amy Hewitt, Jerry Smith  
www.rtcom.umn.edu

Strand Leaders

Behavioral Health Supports (BHS)
Barbara Brent, NASDDDS  
Jessica Simacek, University of Minnesota

Diversity Equity & Inclusion (DEI)
Mary Sowers, NASDDDS  
Regina Sisneros, NASDDDS

Employment (EMP)
Julie Bershadsky, University of Minnesota  
John Butterworth, University of Massachusetts Boston

Federal & State Initiatives (FSI)
Laura Vegas, NASDDDS  
Alixe Bonardi, HSRI

Health (HEALTH)
Barbara Merrill, ANCOR  
Donna Martin, ANCOR

Leadership (LEAD)
Kristen Loomis, NLCDD

Litigation (LIT)
Laura Vegas, NASDDDS  
Lydia Dawson, ANCOR

Person Centered Practices & Outcomes (PCP)
Alixe Bonardi, HSRI  
Mary Kay Rizzolo, CQL

Quality Oversight & Measures (QOM)
Val Bradley, HSRI  
Mary Kay Rizzolo, CQL  
Laura Vegas, NASDDDS  
Julie Bershadsky, University of Minnesota

Self-Advocacy (SA)
Mike Brogioli, TASH  
Tia Nelis, TASH

Social Impact Communications (SIC)
Jerry Smith, University of Minnesota  
Sean Luechtefeld, ANCOR

Technology (TECH)
Jeanine Zlockie, NASDDDS  
Shea Tanis, University of Kansas

Workforce (WFC)
Amy Hewitt, University of Minnesota  
Barbara Merrill, ANCOR
SAVE THE DATE
For Upcoming Partner Meetings, Education, and Activities

Anchored in Advocacy:
What’s New, Now & Next Policy
2022 ANCOR Summit & Hill Day
October 11-12, 2022
Washington, DC

NASDDDS
Directors Forum and Annual Conference
2022 NASDDDS Conference
November 2-4, 2022
Alexandria, VA

TASH
Together We Rise
2022 TASH Conference
December 1-3, 2022
Phoenix, AZ

Lightbulb Moments
2022 CQL Conference
October 11-14, 2022
Las Vegas, NV

147th AAIIDD Annual Meeting
2023 AAIIDD Conference
June 5-8, 2023
Pittsburgh, PA

RTC Education and Training Programs
www.ici.umn.edu/education-and-training

HSRI’s Activities
www.hsri.org

NLCDD Leadership Institutes
www.natleadership.org/upcoming

REGISTRATION HOURS

Sunday, July 31
1:00 pm – 6:30 pm

Monday, August 1
7:30 am – 5:00 pm

Tuesday, August 2
7:30 am – 2:30 pm

EXHIBIT HOURS
Maryland Foyer

Monday, August 1
7:30 am – 6:00 pm
Exclusive Exhibit Times:
7:30–8:30 am
10:00–10:30 am
2:30–3:00 pm

Tuesday, August 2
7:30 am – 12:00 noon
Exclusive Exhibit Times:
7:30–8:30 am
10:00–10:30 am
Our Sponsors

Organizing Partners

American Association on Intellectual and Developmental Disabilities (AAIDD)

American Network of Community Options and Resources (ANCOR)

Council on Quality and Leadership (CQL)

Human Services Research Institute (HSRI)

National Association of State Directors of Developmental Disabilities Services (NASDDDS)

National Leadership Consortium on Developmental Disabilities (NLCDD)

TASH

University of Minnesota Research and Training Center on Community Living, Institute on Community Integration
The Planning Committee gratefully acknowledges the support of the Administration on Disability (AoD)
Our Exhibitors

Please stop by and spend some time with each of our diverse and interesting exhibitors!

AAIDD - Sponsor
The American Association on Intellectual and Developmental Disabilities (AAIDD) is the oldest and largest professional society concerned with understanding the causes of, and effective interventions for, intellectual and developmental disabilities. AAIDD works to achieve its mission through its three peer-reviewed journals, catalog of books and assessment materials, educational programming, and public policy positions.

www.aaidd.org

Cognitopia
Cognitopia is a suite of web applications supporting self-management and autonomy for people with intellectual and developmental disabilities at home, work, and school, and optimizing the efforts of DSPs, teachers, families, and others in support roles to foster independence.

www.Cognitopia.com

CQL | The Council on Quality and Leadership - Sponsor
CQL | The Council on Quality and Leadership provides accreditation, training, certification, consultation, and data-related services to organizations and systems that share our vision of dignity, opportunity, and community for all people.

www.c-q-l.org

FocusEduSolutions
Focus EduSolutions is a platform that provides age-appropriate scenarios for users to practice life skills in all areas such as relationships, work, navigating the community, and wellbeing. Additionally, Hello, it’s me, provides opportunities for participants to use these skills with others in game rooms, meeting rooms, and 1:1 situations in a safe and protected environment.

www.focusedusolutions.com

HSRI - Sponsor
The Human Services Research Institute (HSRI) has essential materials and information on the National Core Indicators (NCI) project for intellectual and developmental disabilities. Data briefs and user-friendly reports using NCI data are available.

www.hsri.org

iCareManager
iCareManager is an easy-to-use, comprehensive data collection and management software system designed specifically for organizations servicing the specialized needs of individuals with intellectual and developmental disabilities. Our vision is to provide technology that is easy enough for DSPs to use every day, and yet sophisticated enough to aggregate data for your leadership team or board of directors.

www.icaremanager.com

IntellActAbility
IntellActAbility provides person-centered tools and training to those who support people with vulnerabilities, helping them replace risk with health and wellness.

www.replacingrisk.com

LifeCourseOnline - Sponsor
LifeCourseOnline is an online program and person-centered planning platform where caregivers and families can connect and coordinate care. With LifeCourseOnline you can articulate your needs, pursue your goals, coordinate practical care, and connect with your network of support on a regular basis.

www.lifecourseonline.com

NADSP
The National Alliance for Direct Support Professionals (NADSP) is a national non-profit whose mission is to elevate the status of direct support professionals. NADSP provides training, certification, accreditation, and advocacy for Direct Support Professionals and front line supervisors.

www.nadsp.org

NASDDDS - Sponsor
The National Association of State Directors of Developmental Disabilities Services (NASDDDS) was established in 1964 to expand services for people with developmental disabilities. The NASDDDS works with state agencies to assist in the development of effective systems to support people with developmental disabilities. The mission of the NASDDDS is to assist member state agencies in building person-centered systems of services and supports for people with developmental disabilities and their families.

www.nasddds.org
Our Exhibitors

**NLCDD** - Sponsor
The National Leadership Consortium on Developmental Disabilities (NLCDD) is a partnership of national developmental disabilities organizations. The Consortium offers intensive week-long leadership institutes, short-term learning opportunities relevant to nonprofit leadership and management, mentoring programs, and a resource-rich website all aimed at improving the lives of people with developmental disabilities and their families.

www.nlcdd.org

**PCHC** - Sponsor
The mission of Philadelphia Coordinated Healthcare (PCHC) is to enhance access to community health care through education, public health outreach, advocacy, and empowerment as well as to improve health care outcomes for individuals with intellectual disability.

www.pchc.org

**UMN RTC** - Sponsor
For over 20 years the University of Minnesota’s Research and Training Center on Community Living (UMN RTC) has developed and disseminated knowledge to promote community living, employment and self-determination of persons with intellectual and developmental disabilities.

www.rtc.umn.edu

**SimplyHome, LLC**
By connecting innovative care providers and concerned caregivers, SimplyHome technology reduces costs, increases efficiency, improves communication, and most importantly, empowers individuals to be independent. Full of features that help you stay connected, SimplyHome products are designed to address concerns about health and safety, specific daily activities, independence, and compliance.

www.simply-home.com

**StationMD**
StationMD is a physician service dedicated to individuals with IDD, providing the highest quality of medical care via telehealth. Our doctors are specially trained to address this population’s complex health needs, and we are proud to resolve 88% of the calls we receive without the patient needing to leave their home setting.

www.stationmd.com

**TASH** - Sponsor
The mission of TASH is to promote the full inclusion and participation of children and adults with significant disabilities in every aspect of their community and to eliminate the social injustices that diminish human rights. These things are accomplished through collaboration among self-advocates, families, professionals, policy-makers, advocates and many others who seek to promote equity, opportunity, and inclusion.

www.tash.org

**Tarrytown Expocare Pharmacy**
Tarrytown Expocare Pharmacy is America’s IDD pharmacy, currently licensed in more than 40 states across the country. We are 100% dedicated to serving individuals with intellectual and developmental disabilities.

www.tarrytownexpocare.com

**Therap Services, LLC**
Therap provides a comprehensive, person centered electronic documentation and information management system to support agency workflows, communication, compliance, organizational outcomes, and revenue management.

www.therapservices.net

**Training Venue, LLC**
Training Venue is a specialized Learning Management System that supports recruitment, career path training, background monitoring, agency placement, and records auditing.

www.trainingvenue.com
DSP Retention Program
for improving DSP retention!

DSP Success Coach Initiative
for increasing DSP success!

Congratulations Moving Mountains Award Winners

Your commitment to workforce excellence makes a difference for DSPs and the people who receive direct supports!

NADSP
Making a world of difference in people's lives

Hcon community living
INSTITUTE of COMMUNITY INTEGRATION
UNIVERSITY of MINNESOTA
Driven to Discover

ANCOR
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Receive QUALITY
resources, articles, webinars, and more!

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www.c-q-l.org
**BHS  Behavioral Health Supports**

STRAND CHAIRS: Barbara Brent & Jessica Simacek

SESSIONS:
- **BREAKOUT E:** Overview and Discussion on Positive Behavior Support White Paper and It’s Value as a Resource  
  Maryland A

**DEI  Diversity, Equity, & Inclusion**

STRAND CHAIRS: Mary Sowers & Regina Sisneros

SESSIONS:
- **BREAKOUT A:** DC’s Journey in Engaging Diverse Communities through Innovation and Targeted Engagement  
  Maryland D
- **BREAKOUT D:** Updates from ACL on Federal Efforts around DEI  
  Maryland C

**EMP  Employment**

STRAND CHAIRS: Julie Bershadsky & John Butterworth

SESSIONS:
- **BREAKOUT A:** Beyond Training: Leveraging Data to Deliver Evidence-Based Employment Supports and Improve Job Outcomes  
  Maryland B
- **BREAKOUT B:** Transformation Success is Intentional  
  Maryland C
- **BREAKOUT C:** Employment First Doesn’t mean Employment Only: Tools for Supporting Community Life Engagement  
  Maryland E

**FSI  Federal & State Initiatives**

STRAND CHAIRS: Laura Vegas & Mary Sowers

SESSION:
- **BREAKOUT C:** Medicaid Community Systems Transformation  
  Maryland A
- **BREAKOUT D:** How States Plan to use ARPA  
  Maryland B

**HEALTH  Health**

STRAND CHAIRS: Barbara Merrill & Donna Martin

SESSIONS:
- **BREAKOUT D:** Tracking the Impact of the Covid 19 Pandemic on the North American Direct Support Professional Workforce: Qualitative Reflections  
  Baltimore B
- **BREAKOUT E:** COVID-19 Southeast Regional SuperHub  
  Maryland D

continued
LEAD  Leadership
STRAND CHAIR: Kristin Loomis
SESSIONS:
  BREAKOUT B: Creating a Supportive Work Environment  Maryland B
  BREAKOUT E: Future of Leadership in Our System  Maryland C

LIT  Litigation
STRAND CHAIRS: Laura Vegas & Lydia Dawson
SESSION:
  BREAKOUT B: Olmstead Litigation and the COVID-19 Pandemic  Maryland E

NAF  Not affiliated with a strand
SESSIONS:
  BREAKOUT A: How to Change the World: Innovations in Mental Health Supports for Individuals with IDD  Maryland E
  BREAKOUT B: Moving Beyond Value-Based Purchasing to Integrated Care Models for People with Significant Disabilities  Baltimore B
  BREAKOUT B: Supported Decision-Making: What’s Next?  Baltimore A
  BREAKOUT C: Self-Direction and Quality – Do we Need More?  Baltimore A
  BREAKOUT D: Now I’ve Got Your Heart: Knowledge and Skill-Building for Direct Support Professionals  Baltimore B

PCP  Person Centered Practices & Outcomes
STRAND CHAIRS: Alixe Bonardi & Mary Kay Rizzolo
SESSIONS:
  BREAKOUT A: Monitoring Quality and PCP Outcomes  Maryland A
  BREAKOUT C: Creating Systems That Support Dignity of Risk Through Person Centered Planning  Maryland D

QOM  Quality Oversight & Measures
STRAND CHAIRS: Val Bradley, Mary Kay Rizzolo, Laura Vegas, & Julie Bershadsky
SESSIONS:
  BREAKOUT A: CMS Quality Oversight  Baltimore A
  BREAKOUT B: Provider Innovations in Improving the Stability of the Workforce  Maryland D
**Self-Advocacy**

**STRAND CHAIRS:** Mike Brogioli & Tia Nelis

**SESSIONS:**
- **BREAKOUT A:** Voting Access for Self-Advocates  
  Maryland C
- **BREAKOUT B:** Self-Advocates and Direct Support Professionals: Meeting Needs in a Time of Crisis  
  Maryland A

**Social Impact Communications**

**STRAND CHAIRS:** Jerry Smith & Sean Luechtefeld

**SESSIONS:**
- **BREAKOUT A:** Showing and Telling our Story: Practical Tips for Crafting and Framing Your Message  
  Baltimore B
- **BREAKOUT E:** Meeting Your Audience Where They are: Practical Tips for Disseminating and Amplifying Your Message  
  Maryland A

**Technology**

**STRAND CHAIRS:** Jeanine Zlockie & Shea Tanis

**SESSIONS:**
- **BREAKOUT C:** Federal Policies on the use of Technology in HCBS  
  Maryland B
- **BREAKOUT D:** Innovative Approaches and the Advancement of Technology Solutions Built by Entrepreneurs with Disabilities  
  Baltimore A
- **BREAKOUT E:** Transforming Supports and Creating Opportunities  
  Maryland B

**Workforce**

**STRAND CHAIRS:** Amy Hewitt & Barbara Merrill

**SESSIONS:**
- **BREAKOUT C:** Best Practices in Direct Support Workforce Initiatives 2022: Moving Mountains Award Winners  
  Maryland C
- **BREAKOUT D:** Uplifting the Direct Support Professional Voice  
  Maryland D
- **BREAKOUT E:** Using Data to Address Key Challenges in the Direct Support Workforce  
  Baltimore B
Almost half of DSPs leave their jobs within the first year and most within the first six months.

We can help.

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LEARN MORE: NASDDDS.ORG
We’ve made a lot of progress in the field of person-centered support. For 45 years, HSRI has advanced quality, community-based, person-centered services. For more than half that history, HSRI had collaborated to build the National Core Indicators. Through rigorous data, transparency, and participatory research, NCI drives quality services and supports that help people thrive.

Join us.

hsri.org | nationalcoreindicators.org

For 45 years, HSRI has advanced quality, community-based, person-centered services. For more than half that history, HSRI had collaborated to build the National Core Indicators. Through rigorous data, transparency, and participatory research, NCI drives quality services and supports that help people thrive. Join us.
<table>
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<tr>
<th>SUNDAY</th>
<th>MONDAY</th>
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<tr>
<td><strong>7:30 – 8:30 am</strong>&lt;br&gt;Continental Breakfast</td>
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<td><strong>7:30 am – 6:00 pm</strong>&lt;br&gt;Exhibit Time</td>
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<td><strong>8:30 – 10:00 am</strong>&lt;br&gt;Opening Plenary</td>
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<td><strong>10:30 – 11:30 am</strong>&lt;br&gt;BREAKOUT A</td>
<td><strong>10:30 – 11:30 am</strong>&lt;br&gt;BREAKOUT D</td>
<td><strong>10:30 – 11:30 am</strong>&lt;br&gt;BREAKOUT D</td>
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<tr>
<td><strong>11:30 – 1:30 pm</strong>&lt;br&gt;Lunch on Your Own / Exhibit Time</td>
<td><strong>11:30 – 1:00pm</strong>&lt;br&gt;Lunch on Your Own</td>
<td><strong>11:30 – 1:00pm</strong>&lt;br&gt;Lunch on Your Own</td>
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<td><strong>1:30 – 2:30 pm</strong>&lt;br&gt;BREAKOUT B</td>
<td><strong>1:00 – 2:00 pm</strong>&lt;br&gt;BREAKOUT E</td>
<td><strong>1:00 – 2:00 pm</strong>&lt;br&gt;BREAKOUT E</td>
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<td><strong>2:30 – 3:00 pm</strong>&lt;br&gt;Exclusive Exhibit Time / Break</td>
<td><strong>2:00 – 2:15 pm</strong>&lt;br&gt;Break</td>
<td><strong>2:00 – 2:15 pm</strong>&lt;br&gt;Break</td>
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<td><strong>3:00 – 4:00 pm</strong>&lt;br&gt;BREAKOUT C</td>
<td><strong>2:15 – 3:00 pm</strong>&lt;br&gt;Closing Plenary</td>
<td><strong>2:15 – 3:00 pm</strong>&lt;br&gt;Closing Plenary</td>
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<td><strong>4:00 – 4:30 pm</strong>&lt;br&gt;Exclusive Exhibit Time / Break</td>
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<tr>
<td><strong>5:00 – 6:30 pm</strong>&lt;br&gt;Welcome Reception</td>
<td><strong>4:30 – 6:00 pm</strong>&lt;br&gt;Evening Reception</td>
<td><strong>4:30 – 6:00 pm</strong>&lt;br&gt;Evening Reception</td>
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Sunday, July 31, 2022

5:00 - 6:30 pm  Welcome Reception  Maryland Foyer

Monday, August 1, 2022

7:30 – 8:30 am  Continental Breakfast  Maryland Foyer

7:30 – 6:00 pm  Exhibits Open  Maryland Foyer

8:30 – 10:00 am  Plenary Session  Maryland Ballroom

  **Keynote Address: There’s Reason for Hope: Responding to the Work force Emergency**
  
  Moderated by: Jerry Smith, University of Minnesota
  Alicia Babcock-Raposo, Perspectives Corporation
  David Ervin, Makon Life
  Amy Hewitt, University of Minnesota

  Presentation of **Moving Mountains Awards**
  Core Services of Northeast Tennessee, Johnson City, TN
  The Arc Mid-Hudson, Kingston, NY

10:00 – 10:30 am  Exclusive Exhibit Time/Break  Maryland Foyer

10:30 – 11:30 am  **BREAKOUT SESSIONS A**

**QOM CMS Quality Oversight**
Baltimore A

  This session will highlight CMS approaches to HCBS quality.

  Ralph Lollar, Centers for Medicare and Medicaid Services
  Jennifer Bowdoin, Centers for Medicare and Medicaid Services

**PCP Monitoring Quality and PCP Outcomes**
Maryland A

  This session explores Person Centered Planning outcome measures of the National Core Indicators and Personal Outcome Measures.

  Katherine Dunbar, CQL | The Council on Quality and Leadership
  Stephanie Giordano, HSRI
**SA** Voting Access for Self-Advocates

This session will discuss the process and outcomes of the SABE and NDRN GoVoter Project.

Diana Mairose, **SABE GoVoter Project**  
Michelle Bishop, **National Disability Rights Network**  
Chester Finn, **New York State Office for People With Developmental Disabilities**  
Tia Nelis, **TASH and SARTAC**

**EMP** Beyond Training: Leveraging Data to Deliver Evidence-Based Employment Supports and Improve Job Outcomes

This session will address support practices used by employment consultants and their organizations, and the development of a scalable data-driven model of program management.

Alberto Migliore, **University of Massachusetts Boston**  
Britini Miles, **University of Massachusetts Boston**  
Jeff Gentry, **JVS Boston**

**NAF** How to Change the World: Innovations in Mental Health Supports for Individuals with IDD

This session will focus the agency’s recent initiatives to revolutionize their approach to mental health wellness and supports for individuals with IDD.

Syard Evans, **Arkansas Support Network**

**DEI** DC’s Journey in Engaging Diverse Communities through Innovation and Targeted Engagement

This session will feature speakers from the District of Columbia describing their efforts and successes in building processes and reaching out to underserved communities.

Mark Agosto, **DC Department on Disability Services**  
Alison Whyte, **DC Developmental Disabilities Council**

**SIC** Showing and Telling our Story: Practical Tips for Crafting and Framing Your Message

This session will focus on crafting and framing messages that resonate with their intended audiences and lead them to take action, with an emphasis on communications that support and elevate the direct support workforce.

Jerry Smith, **University of Minnesota**  
Joe Macbeth, **National Alliance for Direct Support Professionals**

11:30 – 1:30 pm  **Lunch on Your Own/Exhibit Time**
BREAKOUT SESSIONS B

1:30 – 2:30 pm

QOM Provider Innovations in Improving the Stability of the Workforce

Maryland D

The workforce crisis is affecting providers of services and supports for people with intellectual and developmental disabilities all over the country. This panel will highlight how three providers have approached the crisis and the innovative and person-centered approaches they have adopted to maintain a viable DSP workforce.

Susan Arwood, Core Services of Northeast Tennessee
Marion Saulino, Values in Action
Kirk Lewis, Schenectady Arc

LIT Olmstead Litigation and the COVID-19 Pandemic

Maryland E

A panel discussion on the implications and potential for Olmstead enforcement post-COVID, in light of the pandemic’s impact on work force and related issues.

Benjamin Tayloe, US Department of Justice

SA Self-Advocates and Direct Support Professionals: Meeting Needs in a Time of Crisis

Maryland A

This session will discuss how low wages, limited professional development opportunities, and COVID have impacted direct support professionals (DSPs) and the people they serve.

Joe Macbeth, National Alliance for Direct Support Professionals
Tia Nelis, TASH and SARTAC

EMP Transformation Success is Intentional

Maryland C

This session will highlight transformations by providers moving away from sub-minimum wage services.

Don Lavin, Strengths@Work
Danielle Mahoehney, University of Minnesota
John Butterworth, University of Massachusetts Boston
Staci Jones, University of Massachusetts Boston
Lori Sedlezky, Ardmore Enterprises

NAF Moving Beyond Value-Based Purchasing to Integrated Care Models for People with Significant Disabilities

Maryland A

Value-based payment models are based on the delivery of quality outcomes. Services for people with complex medical, behavioral and support needs under value-based payment modes should explore strategies for integrated care. This session will highlight one provider’s integrated care model that is highly adaptable to different contexts and has resulted in an improved quality of service under an alternative payment model.

Tine Hanson-Turton, Woods Services
Donna Martin, ANCOR
Sailaja Musunuri, Woods Services
**LEAD**  Creating a Supportive Work Environment  
This session combines research and experiential perspectives on trauma-informed systems, healing centered approaches, and leadership in the workplace.

Rachel Milano-Davis, *Values in Action*  
Amanda Rich, *York College of Pennsylvania*

**NAF**  Supported Decision-Making: What’s Next?  
This session will discuss recent and ongoing initiatives that promote supported decision-making.

Morgan Whitlatch, *Center for Public Representation*  
Michael Kendrick, *Center for Public Representation*  
Thelma Green, *Project Action*

2:30 – 3:00 pm  
**Exclusive Exhibit Time/Break**

3:00 – 4:00 pm  
**BREAKOUT SESSIONS C**

**WFC**  Best Practices in Direct Support Workforce Initiatives 2022: Moving Mountains Award Winners  
This session showcases the 2022 Moving Mountains Award Winners’ successes, in particular the strategies used to develop and empower DSPs to use their skills and the use on-the-job coaching to supplement classroom and online training.

Moderators: Michelle Smith and Jolene Thibedeau Boyd, *University of Minnesota*  
Susan Arwood, *Core Services of Tennessee*  
Angie Cobble, *Core Services of Tennessee*  
Olivia Lo, *The Arc Mid-Hudson*  
Jodi Winecoff, *The Arc Mid-Hudson*

**FSI**  Medicaid Community Systems Transformation  
This session will provide current initiatives in healthcare delivery and payment.

Jennifer Bowdoin, *Centers for Medicare and Medicaid Services*

**TECH**  Federal Policies on the use of Technology in HCBS  
This session will explore CMS’s quality expectations for the delivery of services using technology.

Ralph Lollar, *Centers for Medicare and Medicaid Services*

**EMP**  Employment First Doesn’t mean Employment Only: Tools for Supporting Community Life Engagement  
This session will describe strategies and tools for success in promoting community life engagement (CLE) and improving community services and supports.

Jennifer Sulewski, *University of Massachusetts Boston*
**PCP**  Creating Systems that Support Dignity of Risk Through Person Centered Planning

This session is focused on identifying best practices and tools to use in conversations, planning, and documentation in support of dignity of risk.

Mary Lou Bourne, Person Centered Consulting
Michael Smull, Support Development Associates
Nicole Leblanc, HSRI

**NAF**  Self-Direction and Quality – Do we Need More?

This session will identify quality characteristics and performance measures to ensure that Financial Management Services provide participants with accurate information about employing staff and their roles and responsibilities while detecting and preventing fraud, and assuring individuals are making their own choices.

Suzanne Crisp, Public Partnerships
David Horvath, Public Partnerships

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<thead>
<tr>
<th>Time</th>
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<tr>
<td>4:00 – 4:30 pm</td>
<td><strong>Exclusive Exhibit Time/Break</strong></td>
<td>Maryland Foyer</td>
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<td>4:30 – 6:00 pm</td>
<td><strong>Evening Reception</strong></td>
<td>Maryland Foyer</td>
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**TUESDAY, AUGUST 2, 2022**

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<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>7:30 – 8:30 am</td>
<td><strong>Continental Breakfast</strong></td>
<td>Maryland Foyer</td>
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<tr>
<td>7:30 am – 12:00 pm</td>
<td><strong>Exhibit Time</strong></td>
<td>Maryland Foyer</td>
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<tr>
<td>8:30 – 10:00 am</td>
<td><strong>Plenary Session</strong></td>
<td>Maryland Ballroom</td>
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<td><strong>Keynote Address: Federal Initiatives</strong></td>
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<td>Alison Barkoff, Administration for Community Living</td>
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<td>Anjali Forber-Pratt, Administration for Community Living</td>
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<tr>
<td>10:00-10:30 am</td>
<td><strong>Exclusive Exhibit Time/Break</strong></td>
<td>Maryland Foyer</td>
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**BREAKOUT SESSIONS D**

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<th>Time</th>
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<th>Location</th>
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<tbody>
<tr>
<td>10:30 – 11:30 am</td>
<td><strong>Uplifting the Direct Support Professional Voice</strong></td>
<td>Maryland D</td>
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This session features direct support professionals’ sharing their strategies and experiences of advocating with their elected officials for solutions to high turnover and vacancies. Tools and resources for policy advocacy by DSPs, individuals with disabilities, and their families will be shared.

Dorothy Hiersteiner, HSRI
Joe Macbeth, National Alliance for Direct Support Professionals
Julie Bershadsky, University of Minnesota
Innovative Approaches and the Advancement of Technology Solutions Built by Entrepreneurs with Disabilities  
Baltimore A
This session will describe innovations to the labor force and workplaces to include more people with disabilities and close the disability wealth gap.

Regina “Gina” Kline, SmartJob

Now I’ve Got Your Heart: Knowledge and Skill-Building for Direct Support Professionals  
Baltimore B
This session will describe the evolution of College of Direct Support (CDS) and explore its standardized, evidence-based online content developed by national experts. The CDS supports the development of skills and competencies that DSPs need to support people with intellectual and developmental disabilities in their communities.

Barbara Kleist, University of Minnesota
Jerry Smith, University of Minnesota

How States Plan to use ARPA  
Maryland B
This session will focus on state-level plans to implement the American Rescue Plan Act (ARPA).

Jeanine Zlockie, National Association of State Directors of Developmental Disabilities Services

Tracking the Impact of the Covid 19 Pandemic on the North American Direct Support Professional Workforce  
Baltimore B
This session will highlight the work of CDC-funded project by ANCOR and NADSP to mitigate vaccine hesitancy.

Georgia Deoudes, ANCOR
John Raffaele, National Alliance for Direct Support Professionals

Updates From ACL on Federal Efforts around DEI  
Maryland C
This session provides an overview of internal and external efforts related to DEI by ACL.

Anjali Forber-Pratt, Administration on Community Living

Using Data to Address Key Challenges in the Direct Support Workforce  
Baltimore B
This session will present current data from the National Core Indicators® Staff Stability Survey and provide the context for the need for a DSP standard occupational classification.

Amy Hewitt, University of Minnesota
Dorothy Hiersteiner, HSRI
Shannon McCracken, ANCOR

11:30 - 1:00pm  Lunch on Your Own

1:00 – 2:00 pm  BREAKOUT SESSIONS E
**SIC**  Meeting Your Audience Where They are: Practical Tips for Disseminating and Amplifying Your Message

This session will focus on practical approaches to reach intended audiences where and when the message will be most effective.

Sean Luechtefeld, ANCOR
Lauren Tilghman, KenCrest

**BH**  Overview and Discussion on Positive Behavior Support White Paper and It's Value as a Resource

The Association for Positive Behavior Support (APBS), ad-hoc committee on intellectual and developmental disabilities (IDD), developed a white paper addressing issues impacting the use of positive behavior support in the IDD field. The information in this document can be used to advocate for the use of positive behavior support in the IDD community.

Rachel Freeman, University of Minnesota
David Rotholz, University of South Carolina School of Medicine

**TECH**  Transforming Supports and Creating Opportunities

This session will explore Oklahoma’s journey to integrate enabling technologies into support systems and remove barriers self-determination.

Miranda Hutchison, Oklahoma Developmental Disabilities Services

**LEAD**  Future of Leadership in our System

This session will present differing perspectives on the future of leadership in IDD systems.

Caitlin Bailey, NLCDD
Avery Outlaw, ASAN
Kristen Loomis, NLCDD
Montrel Tennessee
DJ Savarese

**HEALTH**  COVID-19 Southeast Regional SuperHub

Run by the University of Kentucky’s Human Development Institute and Georgia State University’s Center for Leadership in Disability, this project provides resources and information to increase vaccine access and confidence among the disability community in Kentucky, Tennessee, North Carolina, South Carolina, Mississippi, Alabama, Georgia, and Florida.

Stephanie Meredith, University of Kentucky
Patti Singleton, University of Kentucky
Mark Crenshaw, Georgia State University

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**2:00 – 2:15 pm**  Break

**2:15 – 3:00 pm**  Plenary Session

Where do we go from Here?

Sue Swenson, Inclusion International
NCI Turns 25!

National Core Indicators (NCI) is a voluntary effort by public developmental disabilities agencies to measure and track their own performance in collaboration with HSRI and NASDDDS. Through participation in the program, NCI states make a commitment to share information with stakeholders so that data can be used for policy change and quality improvement.

For more information, visit www.nationalcoreindicators.org

Leadership, Values and Vision: Transforming Lives and Organizations

The National Leadership Consortium on Developmental Disabilities offers intensive in-person and virtual trainings for current and emerging leaders, technical assistance, and research and evaluation in the disability service sector. For questions, or to be notified of future training sessions, please send an email to info@natleadership.org or visit our website at natleadership.org

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