



2022 CONFERENCE PROGRAM

JULY 31- AUGUST 2

Baltimore Renaissance Harborplace Hotel
202 East Pratt Street
Baltimore, Maryland 21202
www.reinventingquality.org





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Welcome to the 2022 Reinventing Quality Conference!



Reinventing Quality has a new logo, but the conference has the same great energy, information, and ideas to help us as we strive to improve the quality of supports and services for people with intellectual and developmental disabilities (IDD).

At the conference you can expect to connect with friends and colleagues, hear about new research findings, promising support practices, and emerging public policies that influence our work and contribute to community inclusion and the quality of life experienced by people with IDD.

The plenary and breakout sessions feature a truly impressive group of speakers. We are grateful to the many organizations and people who have agreed to share their knowledge and expertise with us this year. We are also indebted to the strand leaders who organized this year's sessions for identifying the most important issues facing us today and the attendees who contribute to the dialogue. Finally, we are incredibly thankful to the terrific sponsors and exhibitors who keep the Reinventing Quality Conference affordable for attendees.

The 2022 conference is jointly hosted by a consortium of leading organizations, and we're glad to see you here!

American Association on Intellectual and Developmental Disabilities (AAIDD)

American Network of Community Options and Resources (ANCOR)

Council on Quality and Leadership (CQL)

Human Services Research Institute (HSRI)

National Association of State Directors of Developmental Disabilities Services (NASDDDS)

National Leadership Consortium on Developmental Disabilities (NLCDD)

TASH

**University of Minnesota Research and Training Center on Community Living,
Institute on Community Integration**

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Thank You

This event requires months of planning and the work of many people. We gratefully acknowledge the following people and organizations for their efforts in creating the 2022 Reinventing Quality Conference, and we're glad to see you here!

Planning Committee

American Association on Intellectual and Developmental Disabilities (AAIDD)

Maria Alfaro, Monica Graziosi, Margaret Nygren, Laura Thorn
www.aaidd.org

American Network of Community Options and Resources (ANCOR)

Barbara Merrill
www.ancor.org

Council on Quality and Leadership (CQL)

Mary Kay Rizzolo
www.c-q-l.org

Human Services Research Institute (HSRI)

Val Bradley, Alixe Bonardi
www.hsri.org

National Association of State Directors of Developmental Disabilities Services (NASDDDS)

Mary Sowers, Laura Vegas
www.nasddds.org

National Leadership Consortium on Developmental Disabilities (NLCDD)

Kristen Loomis
www.natleadership.org

TASH

Michael Brogioli
www.tash.org

University of Minnesota Research and Training Center on Community Living, Institute on Community Integration

Julie Bershadsky, Amy Hewitt, Jerry Smith
www.rtcom.umn.edu

Strand Leaders

Behavioral Health Supports (BHS)

Barbara Brent, *NASDDDS*
Jessica Simacek, *University of Minnesota*

Diversity Equity & Inclusion (DEI)

Mary Sowers, *NASDDDS*
Regina Sisneros, *NASDDDS*

Employment (EMP)

Julie Bershadsky, *University of Minnesota*
John Butterworth, *University of Massachusetts Boston*

Federal & State Initiatives (FSI)

Laura Vegas, *NASDDDS*
Alixé Bonardi, *HSRI*

Health (HEALTH)

Barbara Merrill, *ANCOR*
Donna Martin, *ANCOR*

Leadership (LEAD)

Kristen Loomis, *NLCDD*

Litigation (LIT)

Laura Vegas, *NASDDDS*
Lydia Dawson, *ANCOR*

Person Centered Practices & Outcomes (PCP)

Alixé Bonardi, *HSRI*
Mary Kay Rizzolo, *CQL*

Quality Oversight & Measures (QOM)

Val Bradley, *HSRI*
Mary Kay Rizzolo, *CQL*
Laura Vegas, *NASDDDS*
Julie Bershadsky, *University of Minnesota*

Self-Advocacy (SA)

Mike Brogioli, *TASH*
Tia Nelis, *TASH*

Social Impact Communications (SIC)

Jerry Smith, *University of Minnesota*
Sean Luechtefeld, *ANCOR*

Technology (TECH)

Jeanine Zlockie, *NASDDDS*
Shea Tanis, *University of Kansas*

Workforce (WFC)

Amy Hewitt, *University of Minnesota*
Barbara Merrill, *ANCOR*

SAVE THE DATE

For Upcoming Partner Meetings, Education, and Activities



**Anchored in Advocacy:
What's New, Now & Next Policy**
2022 ANCOR Summit & Hill Day
October 11-12, 2022
Washington, DC



Lightbulb Moments
2022 CQL Conference
October 11-14, 2022
Las Vegas, NV



**Directors Forum and
Annual Conference**
2022 NASDDDS Conference
November 2-4, 2022
Alexandria, VA



Together We Rise
2022 TASH Conference
December 1-3, 2022
Phoenix, AZ



147th AAIDD Annual Meeting
2023 AAIDD Conference
June 5-8, 2023
Pittsburgh, PA

rtc on community living

INSTITUTE on COMMUNITY INTEGRATION

UNIVERSITY OF MINNESOTA
Driven to Discover™

**RTC Education and Training
Programs**

www.ici.umn.edu/education-and-training



HSRI's Activities
www.hsri.org



NLCDD Leadership Institutes
www.natleadership.org/upcoming

REGISTRATION HOURS

Sunday, July 31
1:00 pm – 6:30 pm



Monday, August 1
7:30 am – 5:00 pm



Tuesday, August 2
7:30 am – 2:30 pm



EXHIBIT HOURS

Maryland Foyer

Monday, August 1

7:30 am – 6:00 pm

Exclusive Exhibit Times:

7:30–8:30 am

10:00–10:30 am

2:30–3:00 pm



Tuesday, August 2

7:30 am – 12:00 noon

Exclusive Exhibit Times:

7:30–8:30 am

10:00–10:30 am



Our Sponsors

Organizing Partners



American Association on Intellectual and Developmental Disabilities (AAIDD)



American Network of Community Options and Resources (ANCOR)



Council on Quality and Leadership (CQL)



Human Services Research Institute (HSRI)



National Association of State Directors of Developmental Disabilities Services (NASDDDS)



National Leadership Consortium on Developmental Disabilities (NLCD)



TASH



University of Minnesota Research and Training Center on Community Living, Institute on Community Integration

Our Sponsors



LifeCourseOnline



Philadelphia Coordinated Health Care (PCHC)



The Planning Committee gratefully acknowledges the support of the Administration on Disability (AoD)

Welcome!

**We're glad to see
half your face!**



**Wear masks in
conference areas**

RQ Reinventing Quality

Our Exhibitors

Please stop by and spend some time with each of
our diverse and interesting exhibitors!

AAIDD - Sponsor

The *American Association on Intellectual and Developmental Disabilities* (AAIDD) is the oldest and largest professional society concerned with understanding the causes of, and effective interventions for, intellectual and developmental disabilities. AAIDD works to achieve its mission through its three peer-reviewed journals, catalog of books and assessment materials, educational programming, and public policy positions.

www.aaid.org

Cognitopia

Cognitopia is a suite of web applications supporting self-management and autonomy for people with intellectual and developmental disabilities at home, work, and school, and optimizing the efforts of DSPs, teachers, families, and others in support roles to foster independence.

www.Cognitopia.com

CQL | The Council on Quality and Leadership - Sponsor

CQL | The Council on Quality and Leadership provides accreditation, training, certification, consultation, and data-related services to organizations and systems that share our vision of dignity, opportunity, and community for all people.

www.c-q-l.org

FocusEduSolutions

Focus EduSolutions is a platform that provides age-appropriate scenarios for users to practice life skills in all areas such as relationships, work, navigating the community, and wellbeing. Additionally, *Hello, it's me*, provides opportunities for participants to use these skills with others in game rooms, meeting rooms, and 1:1 situations in a safe and protected environment.

www.focusedusolutions.com

HSRI - Sponsor

The *Human Services Research Institute* (HSRI) has essential materials and information on the National Core Indicators (NCI) project for intellectual and developmental disabilities. Data briefs and user-friendly reports using NCI data are available.

www.hsri.org

iCareManager

iCareManager is an easy-to-use, comprehensive data collection and management software system designed specifically for organizations servicing the specialized needs of individuals with intellectual and developmental disabilities. Our vision is to provide technology that is easy enough for DSPs to use every day, and yet sophisticated enough to aggregate data for your leadership team or board of directors.

www.icaremanager.com

IntellectAbility

IntellectAbility provides person-centered tools and training to those who support people with vulnerabilities, helping them replace risk with health and wellness.

www.replacingrisk.com

LifeCourseOnline - Sponsor

LifeCourseOnline is an online program and person-centered planning platform where caregivers and families can connect and coordinate care. With LifeCourseOnline you can articulate your needs, pursue your goals, coordinate practical care, and connect with your network of support on a regular basis.

www.lifecourseonline.com

NADSP

The *National Alliance for Direct Support Professionals* (NADSP) is a national non-profit whose mission is to elevate the status of direct support professionals. NADSP provides training, certification, accreditation, and advocacy for Direct Support Professionals and front line supervisors.

www.nadsp.org

NASDDDS - Sponsor

The *National Association of State Directors of Developmental Disabilities Services* (NASDDDS) was established in 1964 to expand services for people with developmental disabilities. The NASDDDS works with state agencies to assist in the development of effective systems to support people with developmental disabilities. The mission of the NASDDDS is to assist member state agencies in building person-centered systems of services and supports for people with developmental disabilities and their families.

www.nasddds.org

Our Exhibitors

NLCDD - Sponsor

The *National Leadership Consortium on Developmental Disabilities* (NLCDD) is a partnership of national developmental disabilities organizations. The Consortium offers intensive week-long leadership institutes, short-term learning opportunities relevant to nonprofit leadership and management, mentoring programs, and a resource-rich website all aimed at improving the lives of people with developmental disabilities and their families.

www.nlcdd.org

PCHC - Sponsor

The mission of *Philadelphia Coordinated Healthcare* (PCHC) is to enhance access to community health care through education, public health outreach, advocacy, and empowerment as well as to improve health care outcomes for individuals with intellectual disability.

www.pchc.org

UMN RTC - Sponsor

For over 20 years the *University of Minnesota's Research and Training Center on Community Living* (UMN RTC) has developed and disseminated knowledge to promote community living, employment and self-determination of persons with intellectual and developmental disabilities.

www.rtc.umn.edu

SimplyHome, LLC

By connecting innovative care providers and concerned caregivers, *SimplyHome* technology reduces costs, increases efficiency, improves communication, and most importantly, empowers individuals to be independent. Full of features that help you stay connected, *SimplyHome* products are designed to address concerns about health and safety, specific daily activities, independence, and compliance.

www.simply-home.com

StationMD

StationMD is a physician service dedicated to individuals with IDD, providing the highest quality of medical care via telehealth. Our doctors are specially trained to address this population's complex health needs, and we are proud to resolve 88% of the calls we receive without the patient needing to leave their home setting.

www.stationmd.com

TASH - Sponsor

The mission of *TASH* is to promote the full inclusion and participation of children and adults with significant disabilities in every aspect of their community and to eliminate the social injustices that diminish human rights. These things are accomplished through collaboration among self-advocates, families, professionals, policy-makers, advocates and many others who seek to promote equity, opportunity, and inclusion.

www.tash.org

Tarrytown Expocare Pharmacy

Tarrytown Expocare Pharmacy is America's IDD pharmacy, currently licensed in more than 40 states across the country. We are 100% dedicated to serving individuals with intellectual and developmental disabilities.

www.tarrytownexpocare.com

Therap Services, LLC

Therap provides a comprehensive, person centered electronic documentation and information management system to support agency workflows, communication, compliance, organizational outcomes, and revenue management.

www.therapservices.net

Training Venue, LLC

Training Venue is a specialized Learning Management System that supports recruitment, career path training, background monitoring, agency placement, and records auditing.

www.trainingvenue.com





DSP Retention Program
for improving DSP retention!



DSP Success Coach Initiative
for increasing DSP success!

Congratulations **Moving Mountains** Award Winners

*Your commitment to workforce excellence makes a difference for DSPs
and the people who receive direct supports!*



TASH

*Equity, Opportunity, and Inclusion
for People with Disabilities since 1975*

Become a member
tash.org/join

Attend the 2022 TASH Annual Conference
Phoenix, Arizona, December 1-3, 2022
tash.org/2022conference

info@tash.org ♦ www.tash.org



TASHORG



tashorg

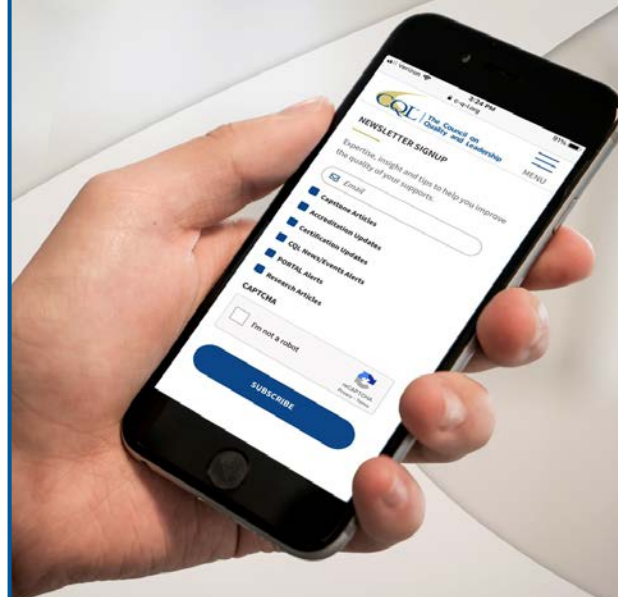


TASHtweet



TASHvideo

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resources, articles, webinars, and more!



SIGN UP FOR CQL EMAILS:
www.c-q-l.org

Strands

BHS Behavioral Health Supports

STRAND CHAIRS: **Barbara Brent & Jessica Simacek**

SESSIONS:

BREAKOUT E: Overview and Discussion on Positive Behavior Support White Paper and It's Value as a Resource

Maryland A

DEI Diversity, Equity, & Inclusion

STRAND CHAIRS: **Mary Sowers & Regina Sisneros**

SESSIONS:

BREAKOUT A: DC's Journey in Engaging Diverse Communities through Innovation and Targeted Engagement

Maryland D

BREAKOUT D: Updates from ACL on Federal Efforts around DEI

Maryland C

EMP Employment

STRAND CHAIRS: **Julie Bershadsky & John Butterworth**

SESSIONS:

BREAKOUT A: Beyond Training: Leveraging Data to Deliver Evidence-Based Employment Supports and Improve Job Outcomes

Maryland B

BREAKOUT B: Transformation Success is Intentional

Maryland C

BREAKOUT C: Employment First Doesn't mean Employment Only: Tools for Supporting Community Life Engagement

Maryland E

FSI Federal & State Initiatives

STRAND CHAIRS: **Laura Vegas & Mary Sowers**

SESSION:

BREAKOUT C: Medicaid Community Systems Transformation

Maryland A

BREAKOUT D: How States Plan to use ARPA

Maryland B

HEALTH Health

STRAND CHAIRS: **Barbara Merrill & Donna Martin**

SESSIONS:

BREAKOUT D: Tracking the Impact of the Covid 19 Pandemic on the North American Direct Support Professional Workforce: Qualitative Reflections

Baltimore B

BREAKOUT E: COVID-19 Southeast Regional SuperHub

Maryland D

continued

Strands

LEAD Leadership

STRAND CHAIR: Kristin Loomis

SESSIONS:

BREAKOUT B: Creating a Supportive Work Environment

Maryland B

BREAKOUT E: Future of Leadership in Our System

Maryland C

LIT Litigation

STRAND CHAIRS: Laura Vegas & Lydia Dawson

SESSION:

BREAKOUT B: Olmstead Litigation and the COVID-19 Pandemic

Maryland E

NAF Not affiliated with a strand

SESSIONS:

BREAKOUT A: How to Change the World: Innovations in Mental Health Supports for Individuals with IDD

Maryland E

BREAKOUT B: Moving Beyond Value-Based Purchasing to Integrated Care Models for People with Significant Disabilities

Baltimore B

BREAKOUT B: Supported Decision-Making: What's Next?

Baltimore A

BREAKOUT C: Self-Direction and Quality – Do we Need More?

Baltimore A

BREAKOUT D: Now I've Got Your Heart: Knowledge and Skill-Building for Direct Support Professionals

Baltimore B

PCP Person Centered Practices & Outcomes

STRAND CHAIRS: Alixe Bonardi & Mary Kay Rizzolo

SESSIONS:

BREAKOUT A: Monitoring Quality and PCP Outcomes

Maryland A

BREAKOUT C: Creating Systems That Support Dignity of Risk Through Person Centered Planning

Maryland D

QOM Quality Oversight & Measures

STRAND CHAIRS: Val Bradley, Mary Kay Rizzolo, Laura Vegas, & Julie Bershadsky

SESSIONS:

BREAKOUT A: CMS Quality Oversight

Baltimore A

BREAKOUT B: Provider Innovations in Improving the Stability of the Workforce

Maryland D ^{continued}

Strands

SA Self-Advocacy

STRAND CHAIRS: Mike Brogioli & Tia Nelis

SESSIONS:

BREAKOUT A: Voting Access for Self-Advocates Maryland C

BREAKOUT B: Self-Advocates and Direct Support Professionals: Meeting Needs in a Time of Crisis Maryland A

SIC Social Impact Communications

STRAND CHAIRS: Jerry Smith & Sean Luechtefeld

SESSIONS:

BREAKOUT A: Showing and Telling our Story: Practical Tips for Crafting and Framing Your Message Baltimore B

BREAKOUT E: Meeting Your Audience Where They are: Practical Tips for Disseminating and Amplifying Your Message Maryland A

TECH Technology

STRAND CHAIRS: Jeanine Zlockie & Shea Tanis

SESSIONS:

BREAKOUT C: Federal Policies on the use of Technology in HCBS Maryland B

BREAKOUT D: Innovative Approaches and the Advancement of Technology Solutions Built by Entrepreneurs with Disabilities Baltimore A

BREAKOUT E: Transforming Supports and Creating Opportunities Maryland B

WFC Workforce

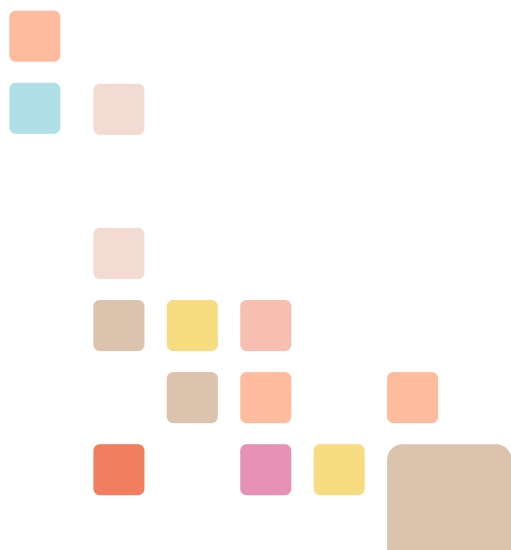
STRAND CHAIRS: Amy Hewitt & Barbara Merrill

SESSIONS:

BREAKOUT C: Best Practices in Direct Support Workforce Initiatives 2022: Moving Mountains Award Winners Maryland C

BREAKOUT D: Uplifting the Direct Support Professional Voice Maryland D

BREAKOUT E: Using Data to Address Key Challenges in the Direct Support Workforce Baltimore B



PLUS: UNITED STATES MILITARY SECTION

EXCEPTIONAL PARENT
MAGAZINE
JULY 2022
\$7.95

IN THIS ISSUE:
**INCREASING ACCESS TO
YOSEMITE'S JUNIOR RANGER
PROGRAM**

PLUS:
**TRAVEL
TIPS
for
FAMILIES**

AND:
**CREATING
RESILIENCE
in CHILDREN**

TRAVEL ISSUE

ALSO • ACCESSIBLE HOMES:
**KEEPING PEOPLE with
DISABILITIES IN THEIR
HOMES and COMMUNITIES**

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The **SABE Voter Education Toolkit** is a guide created by leaders in the self-advocacy movement to help people teach voter education trainings in their communities. The SABE Voter Education Toolkit includes 8-10 hours of training about registering to vote, voter rights and responsibilities, how to learn about candidates and issues, different ways that people vote, and how to increase partnerships between self-advocacy groups and protection and advocacy organizations.

All of the SABE Voter Education Toolkit and Training Materials can be downloaded at no cost at www.sabeusa.org/govoter/vote-toolkit

Direct Support Workforce Solutions

A national consulting group



Almost half of DSPs leave their jobs within the first year and most within the first six months.

We can help.

dsworkforcesolutions.com

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Supporting State
I/DD Systems
from State Capitols
to the
Nation's Capitol

LEARN MORE: NASDDDS.ORG

Free Periodicals and Podcasts of RQ Organizing Partners



AAIDD's *FYI and Leadership in IDD* are monthly digests that feature recent and emerging resources, opportunities, and activities of the AAIDD.

■ www.aaidd.org/publications/newsletters

ANCOR's *Connections* is a monthly digital newsletter, featuring analysis on hot topics and updates on a range of key topics, including leadership, business acumen, federal policy, financing and funding, community living, employee engagement, technology trends and more.

■ www.ancor.org/connections

CQL's *Capstone* newsletter brings together best practices by sharing resources, expertise, and insight to help you improve human services.

■ www.c-q-l.org/resources/newsletters

HSRI's and **NASDDDS's *NCI Data Briefs*** are brief highlights of data findings across states, usually focused on a particular indicator or group of indicators.

■ www.nationalcoreindicators.org/resources/data-briefs

NASDDDS's *Podcasts* advance the field of IDD supports and ensure access to the information on these important topics is open to the public.

■ www.nasddds.org/nasddds-podcasts

TASH's *Connections* is the online magazine written for and by TASH members featuring provocative articles that challenge readers to rethink some of the toughest issues affecting people with disabilities, their families and advocates. Selected issues available online at no cost.

■ www.tash.org/publications/connections

UMN ICI's *FYI* is a monthly e-communication from the Institute for Community Inclusion. The July 2022 issue includes three feature stories, a recent ICI LinkedIn post, and new publications.

■ www.ici.umn.edu/products

2023 Disability Policy Seminar
March 20-23, 2023
Washington, DC

2023
DISABILITY
POLICY
SEMINAR
WASHINGTON, DC



Human Services
Research Institute

We've made a lot
of progress in the
field of person-
centered support.

We're just
getting started.



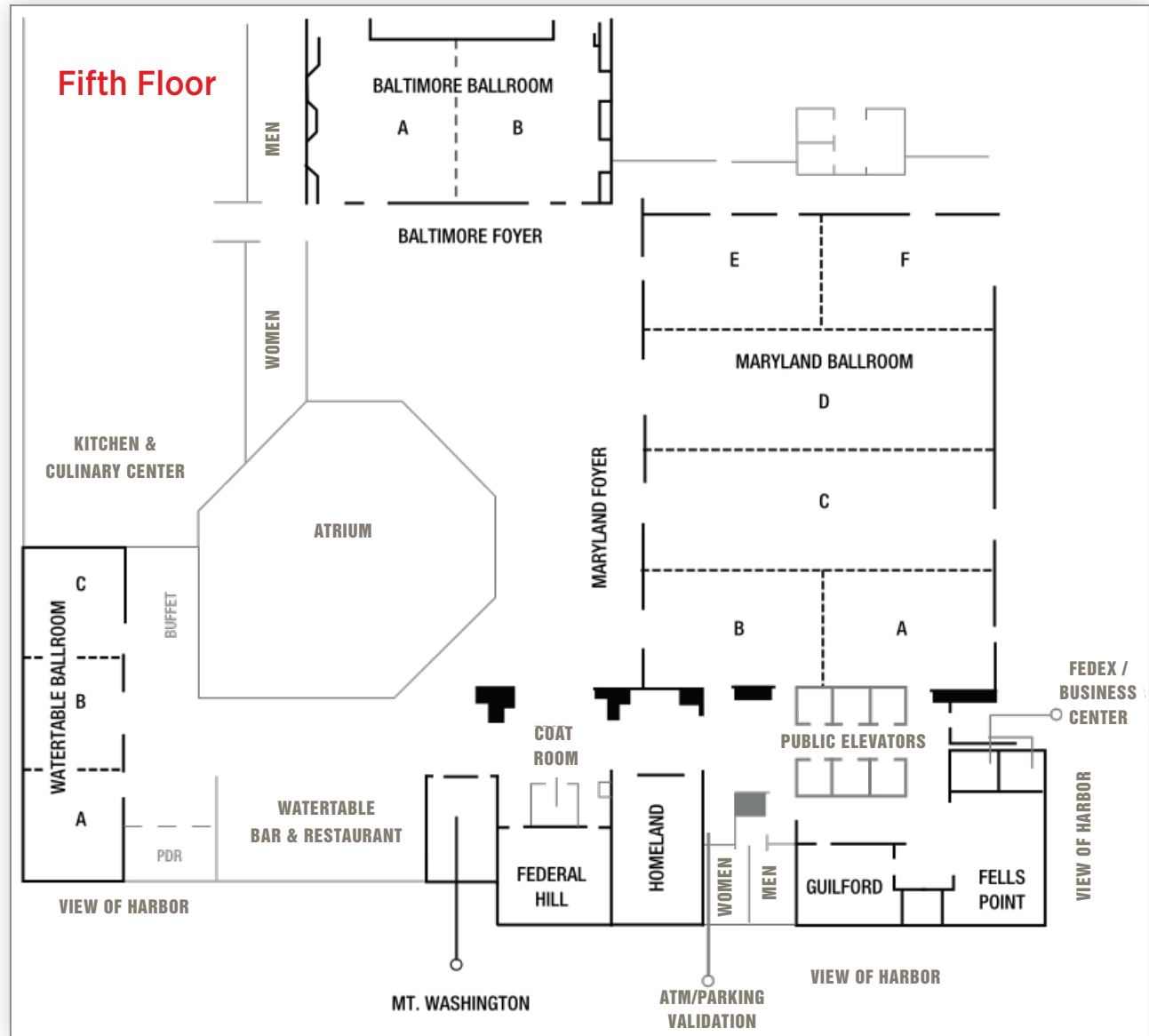
For 45 years, HSRI has advanced quality, community-based, person-centered services. For more than half that history, HSRI had collaborated to build the National Core Indicators. Through rigorous data, transparency, and participatory research, NCI drives quality services and supports that help people thrive. [Join us.](#)



hsri.org | nationalcoreindicators.org



Conference Map





Schedule-at-a-Glance

SUNDAY	MONDAY	TUESDAY
	7:30 – 8:30 am Continental Breakfast	7:30 – 8:30 am Continental Breakfast
	7:30 am – 6:00 pm Exhibit Time	7:30 am – 12:00 pm Exhibit Time
	8:30 – 10:00 am Opening Plenary	8:30 – 10:00 am Plenary II
	10:00 – 10:30 am Exclusive Exhibit Time / Break	10:00-10:30 am Exclusive Exhibit Time / Break
	10:30 – 11:30 am BREAKOUT A	10:30 – 11:30 am BREAKOUT D
	11:30 – 1:30 pm Lunch on Your Own / Exhibit Time	11:30 – 1:00pm Lunch on Your Own
	1:30 – 2:30 pm BREAKOUT B	1:00 – 2:00 pm BREAKOUT E
	2:30 – 3:00 pm Exclusive Exhibit Time / Break	2:00 – 2:15 pm Break
	3:00 – 4:00 pm BREAKOUT C	2:15 – 3:00 pm Closing Plenary
5:00 – 6:30 pm Welcome Reception	4:30 – 6:00 pm Evening Reception	

Sessions

Sunday, July 31, 2022

5:00 - 6:30 pm **Welcome Reception** Maryland Foyer

Monday, August 1, 2022

7:30 – 8:30 am **Continental Breakfast** Maryland Foyer

7:30 – 6:00 pm **Exhibits Open** Maryland Foyer

8:30 – 10:00 am **Plenary Session** Maryland Ballroom

Keynote Address: There's Reason for Hope: Responding to the Work force Emergency

Moderated by: **Jerry Smith**, *University of Minnesota*

Alicia Babcock-Raposo, *Perspectives Corporation*

David Ervin, *Makon Life*

Amy Hewitt, *University of Minnesota*

Presentation of **Moving Mountains Awards**

Core Services of Northeast Tennessee, Johnson City, TN

The Arc Mid-Hudson, Kingston, NY

10:00 – 10:30 am **Exclusive Exhibit Time/Break** Maryland Foyer

10:30 -11:30 am **BREAKOUT SESSIONS A**

QOM CMS Quality Oversight

Baltimore A

This session will highlight CMS approaches to HCBS quality.

Ralph Lollar, *Centers for Medicare and Medicaid Services*

Jennifer Bowdoin, *Centers for Medicare and Medicaid Services*

PCP Monitoring Quality and PCP Outcomes

Maryland A

This session explores Person Centered Planning outcome measures of the National Core Indicators and Personal Outcome Measures.

Katherine Dunbar, *CQL | The Council on Quality and Leadership*

Stephanie Giordano, *HSRI*


SA Voting Access for Self-Advocates

Maryland C

This session will discuss the process and outcomes of the SABE and NDRN GoVoter Project.

Diana Mairose, *SABE GoVoter Project*

Michelle Bishop, *National Disability Rights Network*

Chester Finn, *New York State Office for People With Developmental Disabilities*

Tia Nelis, *TASH and SARTAC*

**EMP Beyond Training: Leveraging Data to Deliver
Evidence-Based Employment Supports and Improve Job Outcomes**

Maryland B

This session will address support practices used by employment consultants and their organizations, and the development of a scalable data-driven model of program management.

Alberto Migliore, *University of Massachusetts Boston*

Britini Miles, *University of Massachusetts Boston*

Jeff Gentry, *JVS Boston*

**NAF How to Change the World: Innovations in Mental Health Supports
for Individuals with IDD**

Maryland E

This session will focus the agency's recent initiatives to revolutionize their approach to mental health wellness and supports for individuals with IDD.

Syard Evans, *Arkansas Support Network*

**DEI DC's Journey in Engaging Diverse Communities through
Innovation and Targeted Engagement**

Maryland D

This session will feature speakers from the District of Columbia describing their efforts and successes in building processes and reaching out to underserved communities.

Mark Agosto, *DC Department on Disability Services*

Alison Whyte, *DC Developmental Disabilities Council*

**SIC Showing and Telling our Story: Practical Tips for Crafting
and Framing Your Message**

Baltimore B

This session will focus on crafting and framing messages that resonate with their intended audiences and lead them to take action, with an emphasis on communications that support and elevate the direct support workforce.

Jerry Smith, *University of Minnesota*

Joe Macbeth, *National Alliance for Direct Support Professionals*

11:30 – 1:30 pm

Lunch on Your Own/Exhibit Time

1:30 – 2:30 pm

BREAKOUT SESSIONS B

QOM Provider Innovations in Improving the Stability of the Workforce [Maryland D](#)

The workforce crisis is affecting providers of services and supports for people with intellectual and developmental disabilities all over the country. This panel will highlight how three providers have approached the crisis and the innovative and person-centered approaches they have adopted to maintain a viable DSP workforce.

Susan Arwood, *Core Services of Northeast Tennessee*

Marion Saulino, *Values in Action*

Kirk Lewis, *Schenectady Arc*

LIT Olmstead Litigation and the COVID-19 Pandemic [Maryland E](#)

A panel discussion on the implications and potential for Olmstead enforcement post-COVID, in light of the pandemic's impact on work force and related issues.

Benjamin Tayloe, *US Department of Justice*

SA Self-Advocates and Direct Support Professionals: Meeting Needs in a Time of Crisis [Maryland A](#)

This session will discuss how low wages, limited professional development opportunities, and COVID have impacted direct support professionals (DSPs) and the people they serve.

Joe Macbeth, *National Alliance for Direct Support Professionals*

Tia Nelis, *TASH and SARTAC*

EMP Transformation Success is Intentional [Maryland C](#)

This session will highlight transformations by providers moving away from sub-minimum wage services.

Don Lavin, *Strengths@Work*

Danielle Mahoehey, *University of Minnesota*

John Butterworth, *University of Massachusetts Boston*

Staci Jones, *University of Massachusetts Boston*

Lori Sedlezky, *Ardmore Enterprises*

NAF Moving Beyond Value-Based Purchasing to Integrated Care Models for People with Significant Disabilities [Baltimore B](#)

Value-based payment models are based on the delivery of quality outcomes. Services for people with complex medical, behavioral and support needs under value-based payment modes should explore strategies for integrated care. This session will highlight one provider's integrated care model that is highly adaptable to different contexts and has resulted in an improved quality of service under an alternative payment model.

Tine Hanson-Turton, *Woods Services*

Donna Martin, *ANCOR*

Sailaja Musunuri, *Woods Services*

LEAD Creating a Supportive Work Environment

Maryland B

This session combines research and experiential perspectives on trauma-informed systems, healing centered approaches, and leadership in the workplace.

Rachel Milano-Davis, *Values in Action*

Amanda Rich, *York College of Pennsylvania*

NAF Supported Decision-Making: What's Next?

Baltimore A

This session will discuss recent and ongoing initiatives that promote supported decision-making.

Morgan Whitlatch, *Center for Public Representation*

Michael Kendrick, *Center for Public Representation*

Thelma Green, *Project Action*

2:30 – 3:00 pm

Exclusive Exhibit Time/Break

3:00 – 4:00 pm

BREAKOUT SESSIONS C**WFC Best Practices in Direct Support Workforce Initiatives 2022: Moving Mountains Award Winners**

Maryland C

This session showcases the 2022 Moving Mountains Award Winners' successes, in particular the strategies used to develop and empower DSPs to use their skills and the use on-the-job coaching to supplement classroom and online training.

Moderators: Michelle Smith and Jolene Thibedeau Boyd, *University of Minnesota*

Susan Arwood, *Core Services of Tennessee*

Angie Cobble, *Core Services of Tennessee*

Olivia Lo, *The Arc Mid-Hudson*

Jodi Winecoff, *The Arc Mid-Hudson*

FSI Medicaid Community Systems Transformation

Maryland A

This session will provide current initiatives in healthcare delivery and payment.

Jennifer Bowdoin, *Centers for Medicare and Medicaid Services*

TECH Federal Policies on the use of Technology in HCBS

Maryland B

This session will explore CMS's quality expectations for the delivery of services using technology.

Ralph Lollar, *Centers for Medicare and Medicaid Services*

EMP Employment First Doesn't mean Employment Only: Tools for Supporting Community Life Engagement

Maryland E

This session will describe strategies and tools for success in promoting community life engagement (CLE) and improving community services and supports.

Jennifer Sulewski, *University of Massachusetts Boston*

PCP **Creating Systems that Support Dignity of Risk Through Person Centered Planning**

Maryland D

This session is focused on identifying best practices and tools to use in conversations, planning, and documentation in support of dignity of risk.

Mary Lou Bourne, *Person Centered Consulting*

Michael Smull, *Support Development Associates*

Nicole Leblanc, *HSRI*

NAF **Self-Direction and Quality – Do we Need More?**

Baltimore A

This session will identify quality characteristics and performance measures to ensure that Financial Management Services provide participants with accurate information about employing staff and their roles and responsibilities while detecting and preventing fraud, and assuring individuals are making their own choices.

Suzanne Crisp, *Public Partnerships*

David Horvath, *Public Partnerships*

4:00 – 4:30 pm **Exclusive Exhibit Time/Break** Maryland Foyer

4:30 – 6:00 pm **Evening Reception** Maryland Foyer

TUESDAY, AUGUST 2, 2022

7:30 – 8:30 am **Continental Breakfast** Maryland Foyer

7:30 am – 12:00 pm **Exhibit Time** Maryland Foyer

8:30 – 10:00 am **Plenary Session** Maryland Ballroom

Keynote Address: Federal Initiatives

Alison Barkoff, *Administration for Community Living*

Anjali Forber-Pratt, *Administration for Community Living*

10:00-10:30 am **Exclusive Exhibit Time/Break** Maryland Foyer

10:30 – 11:30 am BREAKOUT SESSIONS D

WFC **Uplifting the Direct Support Professional Voice**

Maryland D

This session features direct support professionals' sharing their strategies and experiences of advocating with their elected officials for solutions to high turnover and vacancies. Tools and resources for policy advocacy by DSPs, individuals with disabilities, and their families will be shared.

Dorothy Hiersteiner, *HSRI*

Joe Macbeth, *National Alliance for Direct Support Professionals*

Julie Bershadsky, *University of Minnesota*

WFC Innovative Approaches and the Advancement of Technology Solutions Built by Entrepreneurs with Disabilities

Baltimore A

This session will describe innovations to the labor force and workplaces to include more people with disabilities and close the disability wealth gap.

Regina “Gina” Kline, *SmartJob*

NAF Now I’ve Got Your Heart: Knowledge and Skill-Building for Direct Support Professionals

Baltimore B

This session will describe the evolution of College of Direct Support (CDS) and explore its standardized, evidence-based online content developed by national experts. The CDS supports the development of skills and competencies that DSPs need to support people with intellectual and developmental disabilities in their communities.

Barbara Kleist, *University of Minnesota*

Jerry Smith, *University of Minnesota*

FSI How States Plan to use ARPA

Maryland B

This session will focus on state-level plans to implement the American Rescue Plan Act (ARPA).

Jeanine Zlockie, *National Association of State Directors of Developmental Disabilities Services*

HEALTH Tracking the Impact of the Covid 19 Pandemic on the North American Direct Support Professional Workforce

Baltimore B

This session will highlight the work of CDC-funded project by ANCOR and NADSP to mitigate vaccine hesitancy.

Georgia Deoudes, *ANCOR*

John Raffaele, *National Alliance for Direct Support Professionals*

DEI Updates From ACL on Federal Efforts around DEI

Maryland C

This session provides an overview of internal and external efforts related to DEI by ACL.

Anjali Forber-Pratt, *Administration on Community Living*

11:30 - 1:00pm

Lunch on Your Own

1:00 – 2:00 pm

BREAKOUT SESSIONS E

WFC Using Data to Address Key Challenges in the Direct Support Workforce

Baltimore B

This session will present current data from the National Core Indicators® Staff Stability Survey and provide the context for the need for a DSP standard occupational classification.

Amy Hewitt, *University of Minnesota*

Dorothy Hiersteiner, *HSRI*

Shannon McCracken, *ANCOR*

SIC Meeting Your Audience Where They are: Practical Tips for Disseminating and Amplifying Your Message

Baltimore A

This session will focus on practical approaches to reach intended audiences where and when the message will be most effective.

Sean Luechtefeld, *ANCOR*

Lauren Tilghman, *KenCrest*

BH Overview and Discussion on Positive Behavior Support White Paper and It's Value as a Resource

Maryland A

The Association for Positive Behavior Support (APBS), ad-hoc committee on intellectual and developmental disabilities (IDD), developed a white paper addressing issues impacting the use of positive behavior support in the IDD field. The information in this document can be used to advocate for the use of positive behavior support in the IDD community.

Rachel Freeman, *University of Minnesota*

David Rotholz, *University of South Carolina School of Medicine*

TECH Transforming Supports and Creating Opportunities

Maryland B

This session will explore Oklahoma's journey to integrate enabling technologies into support systems and remove barriers self-determination.

Miranda Hutchison, *Oklahoma Developmental Disabilities Services*

LEAD Future of Leadership in our System

Maryland C

This session will present differing perspectives on the future of leadership in IDD systems.

Caitlin Bailey, *NLCDD*

Avery Outlaw, *ASAN*

Kristen Loomis, *NLCDD*

Montrel Tennessee

DJ Savarese

HEALTH COVID-19 Southeast Regional SuperHub

Maryland D

Run by the University of Kentucky's Human Development Institute and Georgia State University's Center for Leadership in Disability, this project provides resources and information to increase vaccine access and confidence among the disability community in Kentucky, Tennessee, North Carolina, South Carolina, Mississippi, Alabama, Georgia, and Florida.

Stephanie Meredith, *University of Kentucky*

Patti Singleton, *University of Kentucky*

Mark Crenshaw, *Georgia State University*

2:00 – 2:15 pm

Break

2:15 – 3:00 pm

Plenary Session

Maryland Ballroom

Where do we go from Here?

Sue Swenson, *Inclusion International*



NCI Turns 25!

National Core Indicators (NCI)[®] is a voluntary effort by public developmental disabilities agencies to measure and track their own performance in collaboration with HSRI and NASDDDS. Through participation in the program, NCI states make a commitment to share information with stakeholders so that data can be used for policy change and quality improvement.

For more information, visit www.nationalcoreindicators.org

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Notes and New Contacts

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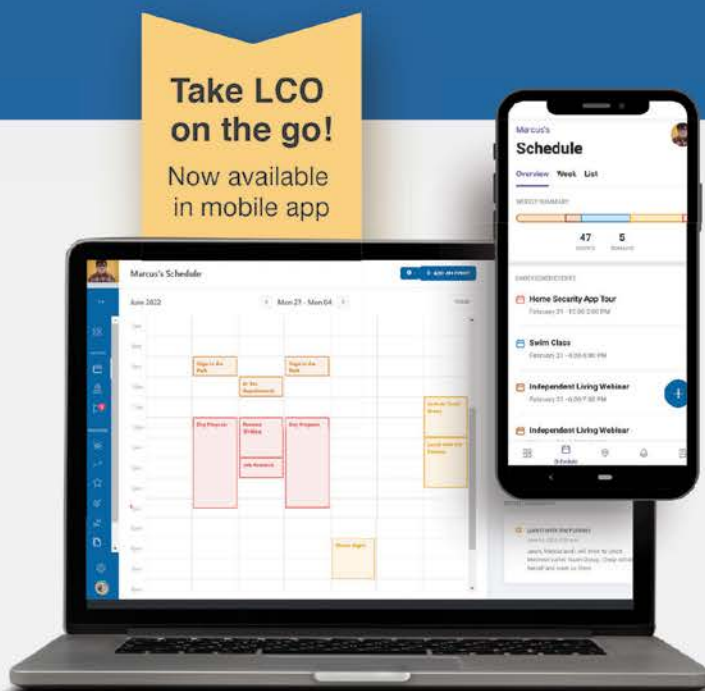
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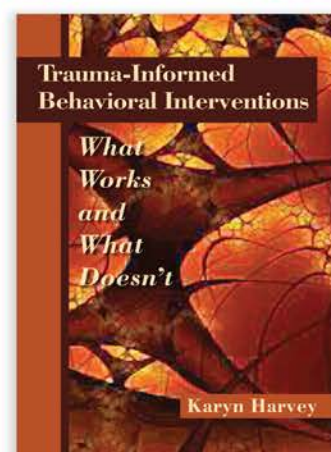
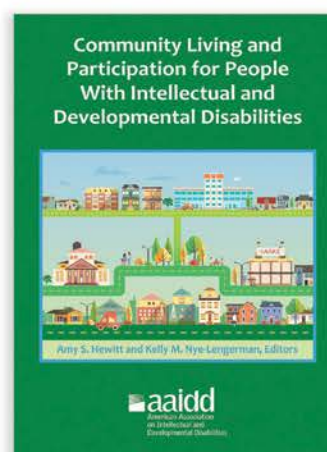
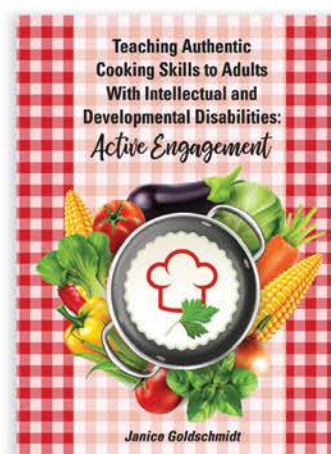
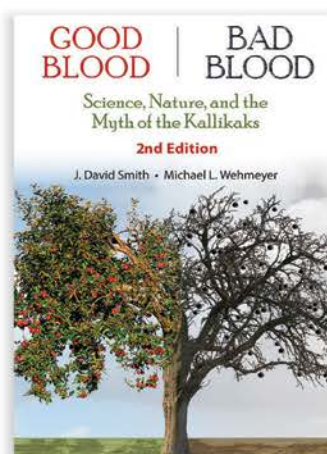




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